

# Revitalise Connecting People Ltd - Event & Business Club Terms & Conditions Effective Date: 17<sup>th</sup> November 2025



These Terms & Conditions apply to **all events** hosted by *Revitalise Connecting People Ltd*, including (but not limited to) networking events, educational workshops, guest speaker sessions, and **Revitalise Business Club (RBC) monthly branch meetings**—regardless of location, format (in-person or virtual), or whether access is included as part of a membership.

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## 1. Bookings & Payments

All bookings for Revitalise Connecting People Ltd events must be completed through our approved booking system or platform. Bookings are confirmed only once full payment has been received, unless the event explicitly states otherwise. Where access to an event is included as part of an active Revitalise Business Club (RBC) membership, your eligibility to attend is dependent on your membership remaining valid and in good standing at the time of the event.

Bookings are non-transferable unless permitted under Section 2. It is your responsibility to ensure that all attendee information provided during booking is accurate and up to date.

## 2. Refund, Transfers and Cancellations Policy

All event and meeting bookings are strictly non-refundable, whether they are booked as a standalone session or accessed as part of your Revitalise Business Club (RBC) membership. This applies in all circumstances, including illness, unexpected commitments, business changes, travel disruption, scheduling conflicts, and any other reason for non-attendance.

If you are unable to attend an event:

- You may request to transfer your booking to a named substitute, **provided you notify us at least 48 hours before the event.**
- At our discretion, and only where capacity allows, **we may permit a one-time transfer** to a future event if cancellation is made **more than 72 hours in advance.**

Transfers are not guaranteed, and we are not obliged to offer alternatives. No refunds or credits will be issued for no-shows, partial attendance, late arrival, or missed sessions.

Under the **Consumer Contracts Regulations 2013 – Regulation 28(1)(h)**, events held on a specific date are exempt from cooling-off rights. As all Revitalise events take place at a fixed date and time, no statutory cooling-off period applies.

## 3. Event Adjustments

We may need to amend event details from time to time, including speakers, venues, timings, or the event format. These changes may occur at short notice due to operational requirements, venue issues, or speaker availability. Such changes do not entitle attendees to a refund.

If Revitalise Connecting People Ltd cancels an event entirely, you will be offered either:

- A full refund of the booking fee (if purchased separately), or

- Where an event is included within your membership, cancellation may result in a replacement session or alternative date, but no monetary refund is owed.

All attendees—whether members, guests, or first-time visitors—are expected to behave in a respectful, inclusive, and professional manner throughout the event.

If you do not wish to appear in photographs or recordings, you must notify us in writing prior to the event by contacting [lee@revitalisenetworking.online](mailto:lee@revitalisenetworking.online). We will take reasonable steps to accommodate your request; however, we cannot guarantee full exclusion from wide-angle or crowd footage captured in public or group settings.

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## 6. Risk & Liability

Attendance at any Revitalise event is entirely at your own risk. You are responsible for your personal safety and belongings at all times.

Revitalise Connecting People Ltd is not liable for:

- Any loss, damage, injury, or inconvenience sustained during an event
- Loss or damage to personal property
- Actions, errors, or omissions of other attendees, venue staff, guest speakers, or third-party providers

### Alcohol Consumption

Some events may take place in venues serving alcohol. Attendees are expected to drink responsibly. Revitalise Connecting People Ltd accepts no liability for decisions, conduct, or incidents arising from alcohol consumption.

### Venue Responsibility

Revitalise Connecting People Ltd carries out **reasonable due diligence** when selecting third-party venues. This includes reviewing general safety standards, fire procedures, cleanliness, accessibility information provided by the venue, and overall suitability for business networking events.

However, day-to-day safety management, allergen control, food preparation, hygiene, accessibility provisions, and environmental conditions remain the responsibility of the venue and its staff.

While we take reasonable steps to choose reputable venues, Revitalise Connecting People Ltd cannot guarantee or control venue-managed risks. We are not liable for issues arising from:

- Venue policies or operational decisions
- Allergen exposure or food service errors
- Accessibility limitations not disclosed or managed by the venue
- Environmental factors such as lighting, temperature, or noise levels
- Hazards or incidents occurring within areas managed solely by the venue

For members, this should be read alongside the **Membership Terms & Conditions – Section 11 (Limitation of Liability)**. Guests and visitors accept these terms upon booking or attending an event.

## 7. Communication & Privacy

By registering for or attending an event, you agree to receive essential communications relating to:

- Event confirmations and reminders
- Updates or changes to event details
- Follow-up messages after the event
- Relevant business opportunities linked to the Revitalise community

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Your information is processed in accordance with our [Privacy Policy](#), which outlines how we handle personal data under [UK GDPR](#) and the [Privacy and Electronic Communications Regulations \(PECR\)](#). This includes details on data retention, lawful bases, and your individual rights.

## 8. Tier-Based Event Access

Access to events varies depending on your membership tier:

- **Online Membership (£25/month):** Access to virtual events only. Attendance at in-person events requires separate booking and payment.
- **Full Membership (£35/month):** Includes access to in-person networking events as part of your membership benefits.

Your eligibility to attend specific events is determined by your active membership tier at the time of booking or attendance.

## 9. Force Majeure

Revitalise Connecting People Ltd will not be liable for any failure to deliver an event, or for any delay or alteration, where such failure results from circumstances beyond our reasonable control. This includes, but is not limited to:

- Severe weather
- Transport disruption
- Venue closure or operational issues
- Illness or unavailability of key personnel
- Power outages or technical failures
- Government restrictions or emergencies

Where possible, we will offer an alternative date or format; however, no refunds are guaranteed unless the event is cancelled by Revitalise.

## 10. Jurisdiction & Governing Law

These Terms & Conditions are governed by the laws of England, Wales, and Scotland.

Any disputes arising from event attendance or interpretation of these Terms will fall under the jurisdiction of the courts located in England, Wales, or Scotland, depending on the appropriate venue for the attendee's business.

## 11. Updates to These Terms

Revitalise Connecting People Ltd may update or amend these Terms & Conditions from time to time to reflect operational changes, legal requirements, or improvements to our services. Any updates will be published on our website and will take effect immediately for all future bookings and events.

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For members, continued use of your membership and attendance at events constitutes acceptance of the updated Terms. For guests and visitors, attendance at any event after the publication of updated Terms constitutes acceptance of those changes.

## **12.Contact**

All questions, change requests, or communications regarding events or branch meetings must be sent to: Lee Foster / Owner of Revitalise Connecting People Ltd & Founder of Revitalise Business Club

 [lee@revitalisenetworking.online](mailto:lee@revitalisenetworking.online)

 07855173078